

# MEMBERSHIP INFORMATION

**Criminal Behavior Policy:** The Y reserves the right to deny access or membership to any person who has been convicted of any crime involving sexual abuse, is or has been a registered sex offender, has ever been convicted of any offense relating to the use, sale, possession, or transportation of narcotics or habit forming and/or dangerous drugs, chemicals, narcotics, or intoxicating beverages. The YMCA also reserves the right to suspend access or membership to any person accused of the items listed above pending the outcome of any charges or court proceedings.

**Day Passes:** The fee for an individual daily guest pass is \$15. This fee may be applied towards a membership within 30 days.

**Valuables:** DO NOT leave cash or jewelry in your locker. Please bring your own lock for your day locker. The Y is not responsible for lost or stolen items.

**Lost & Found:** Inquiries may be directed to the Member Service Desk.

**Cell Phone & Camera Usage** is prohibited in the locker room/changing areas and all bathrooms.

**Golf Net** is set up on Court #8 for practice. Members must bring their own clubs and reserve area.

**Racquetball & Squash Courts** may be reserved for a 60 minute period by members one day in advance of playing or in person at the Member Service Desk. Closed lens eye-guards are strongly recommended for all court players.

**Weather:** In the rare event of severe weather, the lifeguard may ask swimmers to exit the pool and wait until the severe weather passes.

**FREE WI-FI:** Password: wifi 8264

**Membership Cards or Key Tags** must be scanned at the Member Service Desk for admission. Membership cards are non transferable. Card/Key Tag replacement fee: \$5.00.

**Food and Drink** are allowed in the lobby. **Smoking & Drinking** of alcoholic beverages is not permitted at any time. E-cigs and Vapor products are also prohibited.

**Insurance:** The Y does not carry individual accident insurance for participants. Individuals participate at their own risk.

**Program Fees:** Non-members who pay program fees may apply the difference between member rate and non-member rate up to 30 days from the start of the program, towards membership.

**Refunds:** Program credit or refunds are issued when a class is cancelled. When events beyond our control cause a cancellation, no refund or credit is given. Membership dues paid in full are not refundable or transferable.

**Late Fees:** In order to properly prepare for programs & classes, we need to know how many people are participating. Pre-registration is required for all our fee-based programs. A \$10 late fee will be added to registrations received after first day of class or registration deadline. **Closings & Delays:** We strive to maintain normal operations and class schedules during periods of inclement weather. In cases of power outage, state of emergency, exceptional snowfall or extreme ice we may choose to close. If you are unsure of our status, please check our website, facebook, local news or call the member services desk for updates.

**Inclusion Statement:** The Y is made up of all ages from every aspect of life working side by side to strengthen the community. Together we work to ensure that everyone, regardless of ability, age, cultural back ground, ethnicity, faith, gender, gender identity, ideology, income, national origin, race or sexual orientation, has the opportunity to reach their full potential with dignity. Our core values are caring, honesty, respect and responsibility, which guides us in everything we do.

**Sex Offender Policy:** It is important for the Y to maintain a safe and threat free environment for our members and participants. The Y monitors sex offender registries. People named on this list will not be eligible for Y membership, program participation, volunteer or employment opportunities at the Auburn YMCA.

**Code of Conduct:** The Y is a family organization. We expect our members to meet minimum standards of conduct. These standards include but are not limited to: Compliance with all Y policies and rules regarding use of facilities and equipment. Inappropriate behavior may result in suspension of Y privileges. No swearing, abusive or vulgar language. No fighting. The staff reserves the right to determine the appropriateness or inappropriateness of apparel being worn. If articles of clothing are deemed revealing, contain disturbing images or messages, or are not appropriate for the activity, the wearer will be asked to change or cover up. All members must follow the core values of Respect, Responsibility, Honesty and Caring.

**Privacy:** The Y is committed to protecting your privacy. The Y is the sole owner of the information collected from its members & program participants. We will not sell or rent this information to outside parties; the Y collects information via in-person transactions, phone, mail, email or fax transactions, & web site users. We may share data with other Ys for the benefit of our members or for security reasons. The Y may disclose data as permitted or required by law, for example: to law enforcement officials, in response to subpoenas, to regulators, to prevent fraud. Employees of the Y are required to maintain confidentiality of member information & can only use information in the course of employment with the Y.

**Members who Require Assistance** may bring an individual with them for assistance, at no additional cost. Members who require special accommodations may request an interview with the Y's Branch Director to determine what accommodations can be made.

**Parking:** **FREE** two Hour Parking is available in the Parking Garage! Metered parking is available on William Street & Court Street, with free parking after 5 pm & weekends. Spaces adjacent to the building are reserved for accessible parking.