## match non profit consulting

## Auburn YMCA

## **Board Training- Part I**

March 5, 2023



## **Our Plan**

#### Session 1: March 5, 7 – 10 am, Internal Focus:

- Set vision for a governing board
- Define roles and responsibilities
- Create roadmap for success

#### Session 2: TBD, Staff/Volunteer Partnership:

- Board/Committee Structure Board work done at committee level
- Building board succession
- Partnership with staff leadership
- Engaging a new CEO

#### Session 3: TBD, External Focus: (when new CEO on board)

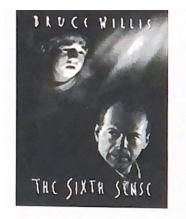
- Role of board in strategic planning
- Role of board in fundraising board as connectors

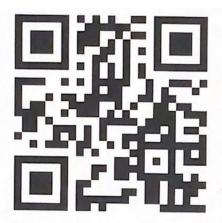


### MY LIFE AS A MOVIE

## Pick one of the movies that currently describes your life right now.

Ex: Living the dream, but I know there's something else out there....







### MY CONTRIBUTION TO SOCIETY

Pick one of the images and use it to creatively describe what you do for a living without actually saying it.



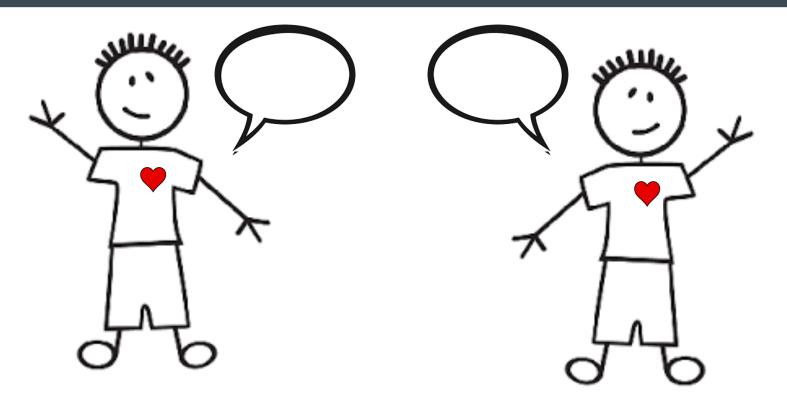
## Today's Agenda

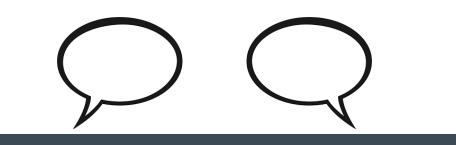
- Welcome
- What is your Why for the Y?
- Best Practices for High Functioning Boards
- Vision Planning
- Facilitate theme/roadmap
- Next steps



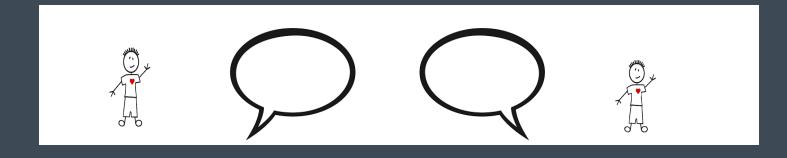
## **Start with WHY!**

### Why Do You Volunteer for the YMCA?





- Why are you involved with the Y?
- Why is our work important to you?
- Tell me about a time when you saw our mission in action and what it meant to you.



- What was the most memorable thing you heard from your partner?
- What did you learn about our organization?
- As we're discussing this, what common themes are you hearing?



# **Board's Role**

#### Champions

#### **Educated Supporters**

Board Commitment Can Take Many Shapes

Donors

Fundraisers

**Stewards** 

Ambassadors

Advocates

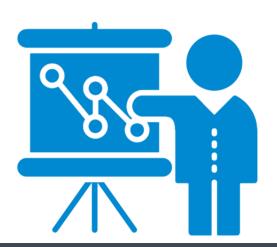
## Responsibilities of Nonprofit Governing Boards

- 1. Determine the Y's mission and purpose.
- 2. Select the Y's chief executive.
- 3. Support and evaluate the Y's chief executive.
- 4. Ensure effective strategic planning.
- 5. Measure the Y's programs and services impact on individuals and the community.
- 6. Ensure adequate financial resources.
- 7. Protect the Y's assets and provide proper financial strategic oversight.
- 8. Build a competent Y board.
- 9. Ensure legal and ethical integrity.
- 10. Enhance the Y's image and position in the community.



### RESPONSES

- 13 board members surveyed
- 12 responded
- 92% response rate
- Goal 100% return, minimum of 67%
- 8.3% = 1 person's response



### YEARS OF SERVICE

Years Served	<b># of Members</b>
Less than 1 year	1
1-3 years	3
4-6 years	4
6+ years * 1 did not respond	

### **OVERALL BEST PRACTICES AREAS**

#### **Board Confidence**

	High	67% - 100%
	Average	34% - 66%
•	Low	0% - 33%

#### Overview

Strategy Area	Average Board Confidence
Ensure Legal and Ethical Integrity	78% 🔵
Protect assets, oversee financial oversight	83% 🔵
Build a strong board and effective processes	51% 🛆
Select and supervise a CEO	75% 🔵
Build a culture of philanthropy	52% 🛆
Plan and monitor strategies	50% 🛆
Enhance the Y's standing within the communit	iy 58% 🛆

### STRONG BOARD AND EFFECTIVE PROCESSES

		Board Confidence						
			(		High	67% -	100%	
			4		Average	34% -	66%	
			•	•	Low	0% - 3	33%	
Qu	estion		#	DK	SD	D	Α	SA
11:	Reflects diversity	$\triangle$	12	0%	17%	33%	33%	17%
12:	Examines composition, recruits	$\triangle$	12	0%	17%	25%	42%	17%
13:	Developing board members	$\triangle$	12	0%	8%	42%	33%	17%
14:	Commissions, outcomes, etc.	$\triangle$	12	0%	8%	50%	33%	8%
15:	Prepping for leadership positions	0	12	0%	25%	8%	33%	33%
16:	Legal and fiduciary responsibilities	$\diamond$	12	17%	0%	50%	17%	17%
17:	Effective meeting practices	0	12	0%	8%	17%	58%	17%
18:	Ongoing education program	$\diamond$	12	17%	0%	50%	17%	17%
19:	Size enables board to govern Y	$\triangle$	12	0%	0%	50%	25%	25%
20:	Evaluating performance	$\diamond$	12	8%	25%	33%	17%	17%
21:	Time and talents used effectively	0	12	0%	8%	25%	50%	17%

### CULTURE OF PHILANTHROPY

	Board Confidence						
				High	67%	- 100%	
				Average	34%	- 66%	
			•	Low	0% -	33%	
Question		<u>#</u>	DK	SD	D	Α	<u>SA</u>
26: Fundraising strategy	$\triangle$	12	25%	17%	8%	33%	17%
27: Board annual giving		12	25%	8%	0%	42%	25%
28: Endowment development	$\triangle$	12	33%	8%	17%	17%	25%
29: Capital projects	$\triangle$	12	17%	17%	17%	25%	25%

### **TOP 2-3 FOCUS AREAS**

- Strategic Plan align board and staff
- Hire new strong CEO
- Membership Growth
- Board Development/Training/Recruitment
- Board/Staff Roles and Responsibilities
- Improve fund raising



1. Promote and Protect the Y Brand and Reputation

2. Advocate to Influence Public Policy

9 Behaviors of High-Impact YMCAs

- **3. Promote Sustainability and Philanthropy**
- 4. Address Community Needs and Foster Greater Equity
- 5. Measure Impact and Community Benefit
- 6. Collaborate with Others
- 7. Ensure Access, Inclusion and Engagement for All
- 8. Foster Member Relationships and Community Involvement
- 9. Build Culture through Cause-Driven Leaders

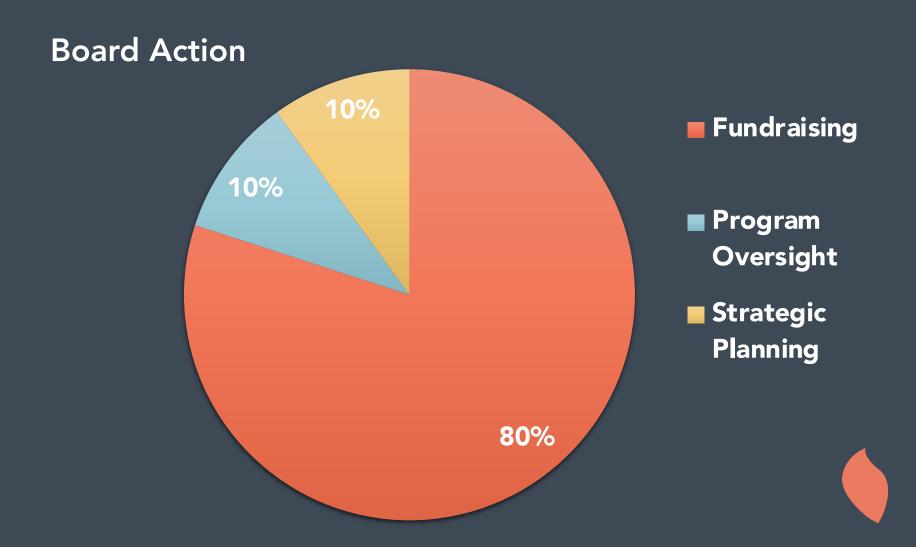
#### FUNCTIONAL

#### RESPONSIBILE

#### EXCEPTIONAL

Promote and Protect the Y Brand	Board ensures that the Y is brand compliant	Board uses brand voice in strategies	Board actively promotes the brand and ensures the brand is protected
Advocate to Influence Public Policy	Board members meet with elected officials regularly	Board participates actively in State and National Advocacy Days	Board is seen as an influencer in the community on issues important to the Y
Promote Sustainability and Philanthropy	Board actively engages in the Y's annual campaign and meets budget	Board has endorsed a sustainability plan that identifies growth in operations and contributed support	Board has policies in place that supports and exceeds an annual financial development plan for the Y
Address Community Needs Through Programs	Board works with staff to offer high quality programs and services	Board supports the use of data to drive Y programs and services	Board has a strong pulse of the most pressing needs of the community and allocates resources to those programs
Measures Impact	Board partners with leadership staff to conduct annual membership and program satisfaction surveys	Board provides resources to engage in BaseMetrics Suite of Surveys and uses data to make decisions	Board measures and communicates how the Y strengthens the community
Collaborate with Others	Board is supportive of the Y working with others	Board opens up doors for the Y to engage with other organizations in the community.	Board secures strategic alliances with other community organizations and partners with nearby Ys
Develop Passionate, Cause-Driven Leaders	Board selects members based on their commitment to the Y's mission and cause	Board allocates resources for a Board Governance Committee	Board integrates the Board Competency Model in its Board Governance work
Ensure Access, Inclusion and Engagement	Board is welcoming and supportive of all people who wish to particiapte	Board is reflective of the community the Y serves and provides opportunities for engagement	Board is intentional and meaures access and inclusion strategies in the Y's strategic plan
Develop Relationships with and Among Members	Board has strong relationships among community stakeholders	Board executes strategies that stewards the relationship with community stakeholders	Board engages community stakeholders strategically in the work of strengthening community

## 80:10:10 Rule

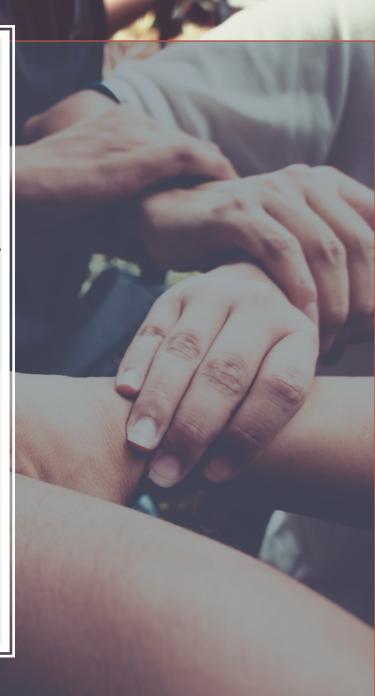


## **Board's Role In Fundraising**

Give stretch gift – power of 100% participation!	Know mission/ Advocate	Approve fundraising plan and case	Identify prospect and open doors
Schedule and help lead tours of programs	Make the ask	Host gatherings	Partner with staff
Chair events	Cultivate prospects/ Thank donors	Allow use of their name in materials	Share fundraising ideas

## Qualities of High Functioning Boards

- Interest and passion for mission
- Strong commitment of time and energy
- Commitment to personal giving
- Diversified set of experience, skills, demographics
- Vision and leadership
- A culture of trust and respect
- Good communication
- Accountability
- In it together/friend mentality





## OUR VISION Who do we want to be?

## **SWOT ANALYSIS**



## ROADMAP STEPS

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